



Alta Heights Five (5) Year Product / One (1) Year Battery Limited Warranty

COVERAGE

Alta Heights's warranty obligations are limited to the terms set forth below:

1. Alta Heights Technologies, Corp. warrants this ONE2ONEMATE BRANDED hardware product (EXCLUDING THE BATTERY) against defects in materials and workmanship under normal use for a period of FIVE (5) YEARS from the date of retail purchase by the original end-user purchaser; additionally, Alta Heights Technologies, Corp. warrants the BATTERY powering this One2OneMate branded hardware product against defects in materials and workmanship under normal use for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser (each period, separately, comprising a "Warranty Period" for the applicable item).
2. If a hardware product or battery defect arises and a valid claim is received within the applicable Warranty Period, Alta Heights will, at its option, either:
 - (a) repair such hardware product or battery defect at no charge to you (using new or refurbished replacement parts, at Alta Heights' discretion);
 - (b) exchange the hardware product or battery with a hardware product or battery (as the case may be) that is new or which has been manufactured from serviceable used parts and is at least functionally equivalent to the original product that you purchased;
 - or (c) refund the purchase price of the hardware product to you.
3. A replacement hardware product or part (including batteries) assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part (including batteries) is exchanged, any replacement item becomes your property and the replaced item becomes Alta Heights's property. Parts or batteries provided by Alta Heights in fulfillment of its warranty obligation must be used in products for which warranty service is claimed. When a refund is given, the product for which the refund is provided must be returned to Alta Heights and becomes Alta Heights's property.
4. No Alta Heights agent or employee is authorized to make any modification, extension, or addition to this warranty.

EXCLUSIONS

1. THIS LIMITED WARRANTY APPLIES ONLY TO HARDWARE PRODUCTS MANUFACTURED BY OR FOR ALTA HEIGHTS THAT CAN BE IDENTIFIED BY THE ALTA HEIGHTS OR ONE2ONEMATE TRADEMARK, TRADE NAME, OR LOGO AFFIXED TO THEM. THE LIMITED WARRANTY DOES NOT APPLY TO ANY NON-ALTA HEIGHTS HARDWARE PRODUCTS OR ANY SOFTWARE, EVEN IF PACKAGED OR SOLD WITH ALTA HEIGHTS HARDWARE. MANUFACTURERS, SUPPLIERS, OR PUBLISHERS, OTHER THAN ALTA HEIGHTS, MAY PROVIDE THEIR OWN WARRANTIES TO THE END USER PURCHASER, BUT ALTA HEIGHTS, IN SO FAR AS PERMITTED BY LAW, PROVIDES THEIR PRODUCTS "AS IS". ALTA HEIGHTS DOES NOT WARRANT THAT THE OPERATION OF THE PRODUCT WILL BE UNINTERRUPTED OR ERROR-FREE. ALTA

One2OneMate

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1 888 746 4121

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Los Gatos, CA, 94030

Local: 1 408 375 7880

www.One2OneMate.com



AFFORDABLE • DURABLE • POWERFUL • EXPANDABLE • WIRELESS

HEIGHTS IS NOT RESPONSIBLE FOR DAMAGE ARISING FROM FAILURE TO FOLLOW INSTRUCTIONS RELATING TO THE PRODUCT'S USE.

2. Software distributed by Alta Heights with or without the Alta Heights brand name (including, but not limited to system software) is not covered under this Limited Warranty. Refer to the licensing agreement accompanying the software for details of your rights with respect to its use.
3. This warranty does not apply:
 - a. to damage caused by use with non-Alta Heights products or parts (including batteries);
 - b. to damage caused by accident, abuse, misuse, acts of god or other external causes;
 - c. to damage caused by operating the product outside the permitted or intended uses described by Alta Heights;
 - d. to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Alta Heights or an Alta Heights Authorized Service Provider;
 - e. to a product or part that has been modified to significantly alter functionality or capability without the written permission of Alta Heights;
 - f. to consumable parts, except to the extent that batteries are covered by a one (1) year limited warranty according to the terms herein; or
 - g. if any Alta Heights serial number has been defaced.

DISCLAIMERS AND LIMITATIONS

1. TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, EXCEPT FOR THE EXPRESS WARRANTIES DESCRIBED HEREIN, ALTA HEIGHTS DISCLAIMS ALL OTHER WARRANTIES AND THE HARDWARE AND BATTERY ARE PROVIDED ON AN "AS-IS" AND "WITH ALL FAULTS" BASIS. AS PERMITTED BY APPLICABLE LAW, ALTA HEIGHTS SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF ALTA HEIGHTS CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS WARRANTY AND TO REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY ALTA HEIGHTS IN ITS SOLE DISCRETION.
2. EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE EXTENT PERMITTED BY LAW, ALTA HEIGHTS IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF OPPORTUNITY; LOSS OF, DAMAGE TO OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE WHATSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED OR USED WITH ALTA HEIGHTS PRODUCTS AND ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS. ALTA HEIGHTS DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY PRODUCT UNDER THIS WARRANTY OR MAKE A PRODUCT EXCHANGE WITHOUT RISK TO OR LOSS OF THE PROGRAMS OR DATA. TO THE EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL ALTA HEIGHTS ENTIRE LIABILITY FOR THIS WARRANTY EXCEED THE AMOUNT PAID BY YOU FOR THE HARDWARE PRODUCT.

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SPECIAL INFORMATION REGARDING CONSUMER PROTECTION LAWS

1. **FOR CONSUMERS WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR JURISDICTION OF PURCHASE OR, IF DIFFERENT, THEIR JURISDICTION OF RESIDENCE, THE BENEFITS CONFERRED BY THIS WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR EXCLUSIONS OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES OR CONDITIONS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY JURISDICTION. THIS LIMITED WARRANTY IS GOVERNED BY AND CONSTRUED UNDER THE LAWS OF THE STATE OF CALIFORNIA, WITHOUT REGARD TO ITS CONFLICTS OR LAW PRINCIPLES.**

OBTAINING SERVICE

1. Please access and review the documentation accompanying this hardware product and battery before requesting warranty service. If the battery or product is still not functioning properly after making use of these resources, please contact an Alta Heights representative using the information provided in the documentation. An Alta Heights representative will help determine whether your product or battery requires service and, if it does, will inform you how Alta Heights will provide it. Alta Heights will provide warranty service on products or batteries that are tendered or presented for service during the applicable Warranty Period, as permitted by law. Service options, parts availability and response times will vary according to state. You may be responsible for shipping and handling charges. In accordance with applicable law, Alta Heights may require that you furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. Please refer to the accompanying documentation for more details.
2. You should make periodic backup copies of the data and programs contained on the product's hard drive or other storage media to protect your data and as a precaution against possible operational failures. Before you deliver your product for warranty service it is your responsibility to keep a separate backup copy of the system software, application software and data, and disable any security passwords. You will be responsible for reinstalling all such software, data and passwords. Alta Heights is not liable for any damage to or loss of any programs, data, or other information stored on any media, or any non-Alta Heights product or part not covered by this warranty. Recovery and reinstallation of system and application software and user data are not covered under this Limited Warranty.

NOTICES

The limited warranty herein is provided by Alta Heights Technologies, Inc., at the following:

<http://www.one2onemate.com/support.html>

or

888-746-4121

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